



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Kent

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Sent via email

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 33841 under the Freedom of Information Act 2000 regarding:-

IT Services

Your request is set out below:

1. Number of Employees

3528 as of 15/09/2022.

2. Number of IT Staff

74

3. The name of your current IT Service Management Software and the company that supplies it

Ivanti Landesk

4. Whether this is a Cloud / SaaS or On-Premise Solution

On-Premise

5. The number of licences and whether these are Named or Concurrent

100

6. The length of your current contract for this Software / Service

5 years

7. The contract expiry date, and whether you intend to change it

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

31/05/2024 – This would be reviewed according to Procurement guidelines

8. The Contract Review Date: (approximate date of when the organisation is planning to review this contract.):

01/04/2023

9. The Annual cost of the contract

£31,163.88

10. The Total cost of the contract

£155,819.40

11. The person responsible for this Software / Service and their contact details (name + email + direct phone number if possible)

Lee Burgess Head of Digital Support, leeburgess@nhs.net

12. The lead person to contact about any future projects to review or replace this Software / Service, and their contact details (name + email + direct phone number if possible)

Lee Burgess Head of Digital Support, leeburgess@nhs.net

If this solution is currently on Premise, please could you also provide the following information:

13. Do you have a cloud migration strategy?

Not currently

14. If so, is there specific budget allocated to this?

N/A

15. Would you be looking to move to a cloud service at the end of the current contract?

This would form part of the Procurement review and would be one the options available

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department