



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

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Dear [REDACTED]

### **Request for Information**

I write further to your request FOI ID 33941 under the Freedom of Information Act 2000 regarding:-

NHS Staffing

Your request is set out below:

1. Please can you confirm what percentage of your wage bill is spent on

**For the financial year 2021/22, as per our audited accounts for that year:-**

Agency staff? **4.2%**

Bank staff? **9.9%**

2. What does the answer to Q1 (a) equate to in Pounds Sterling (£)?

**The total spent on agency staff in the financial year 2021/22, as per our audited accounts for that year, was £7,536,511. This spend was £1.2m lower than in 2020/21.**

**Spend on agency and bank staff is a necessity to enable the NHS to deliver a flexible workforce that helps during demand periods. While we do not envisage eliminating this spend entirely, as it is a necessity, we are working to reduce agency spend through a number of initiatives.**

3. What percentage of all your medical and clinical patient facing shifts are filled with staff that are paid above the 'break glass' ceiling rate (above the agency rules pay cap)?

Please can the data be provided on a monthly basis, starting from January 2018 until September 2022.

**This information requested is not routinely collected outside normal record. The requested information is not held centrally and is contained within the individual shift data. In order to extract the requested information and collate the results would require a manual exercise to identify and**

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Trust Chair – Dr Jackie Craissati  
Chief Executive – Helen Greatorex

**review clinical records and would exceed the appropriate time limits, as per the Freedom of Information Act 2000 section 12(1) which does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department