



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

St Michaels House

St Michaels Road

Sittingbourne

Kent

ME10 3DW

Tel: 01795 514525

Sent via email

Email: kmpt.inforaccess@nhs.net

Website: www.kmpt.nhs.uk

Dear [REDACTED],

Request for Information

I write further to your request FOI ID 34026 under the Freedom of Information Act 2000 regarding:-

System Scheduling Queries

Your request is set out below:

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

System type – Accident & Emergency – NO DEPARTMENT

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

System type – Digital Dictation – NO SYSTEM INSTALLED

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

System type – Document Management – No System Installed

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

System type –Scheduling - for appointments only from your definition

Supplier name – The Access Group

System name - Rio

Date installed – 04/06/2015

Contract expiration – 03/06/2025

Is this contract annually renewed? - No

Do you currently have plans to replace this system? - **No**

Procurement framework – **CIS Framework Lot 2**

Other systems it integrates with? –

- **KCC Mosaic - Rio shares data with KCC - Direct connection**
- **MIG - We share data to other organisations as well as being able to view data. Direct connection**
- **KMCR/Graphnet - Click thru. Share Data but done via Data Warehouse**
- **EMeds/Civica - Rio send client information to system so client medication can be recorded**
- **EDN - Admission data sent via Data warehouse for the discharge notifications you use**
- **Limesurvey - completed Outcome measures (ReQoL) gets sent back to Rio**
- **Docman - Sends correspondence directly to GP's**
- **PADS - Click thru to view clients archived data**
- **TIE (Trust integration engine)/ Mirth - ADT (Admission discharge transfer) messages are fed from Rio into the TIE, allowing us to integrate with other systems. currently this only being used for EMeds but other projects will use this in future**
- **TotalMobile - Appointment details sent to application, completed appointment/assessment details fed back to Rio**
- **Rio Document Downloader - IG app for downloading all client uploaded documents**

Total value of contract (£) – **£4,143,946.00**

Notes - e.g. we are currently out to tender

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department