



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

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Dear [REDACTED]

### **Request for Information**

I write further to your request FOI ID 35131 under the Freedom of Information Act 2000 regarding:-

Video Consultation

Your request is set out below:

1. Does the trust use a Video Consultation Platform (Also known as remote or virtual consultation platform)?

**Yes**

2. Who is the supplier?

**T-Pro**

**We are currently in the process of implementing and reviewing T-Pro as the consultation provision, however currently group therapies are run via Lifesize.**

3. When is the contract end date?

**March 2025**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati  
Chief Executive – Helen Greatorex

On Behalf of  
The Information Governance Department