



**Kent and Medway**

**NHS and Social Care Partnership Trust**

**Information Governance & Records Management Department**

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Dear [REDACTED]

### **Request for Information**

I write further to your request FOI ID 35355 under the Freedom of Information Act 2000 regarding: -

Parking operations, impact and parking charges

Your request is set out below:

1. Who currently manages the car parks run for/by the trust?

**First Parking LTD.**

2. Do you outsource the parking management to a 3rd party, if so, to who?

**Car parking is outsourced to First Parking LTD.**

3. How many parking related complaints have you received over the last 12 months, split per hospital within the trust?

**0**

4. Do you use Automatic Number Plate Recognition for parking enforcement at any of the hospitals, and if so, at which ones?

**No**

5. How much money was raised through people paying to park at the trust, split per hospital over the last 12 months?

**None**

6. When were the existing payment machines installed, and can people pay using a credit/debit card at all machines?

**We are proud to be smoke free**

Trust Chair – Dr Jackie Craissati

Chief Executive – Helen Greatorex

**No payment machines on site.**

7. Can users pay to park using a mobile phone-based APP, if so, which one?

**N/A**

8. How many parking charge notices (PCN's) were issued during the last 12-month period?

**178**

9. How much money was generated for the trust by people paying enforcement notices, split per hospital over the last 12 months?

**There is no revenue split.**

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of  
The Information Governance Department