



Kent and Medway

NHS and Social Care Partnership Trust

Information Governance & Records Management Department

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Dear [REDACTED]

Request for Information

I write further to your request FOI ID 35356 under the Freedom of Information Act 2000 regarding: -

Referral waiting times

Your request is set out below:

- The number of children and young people presenting to community-based mental health services receiving help within four weeks from request for service (referral)

Kent and Medway NHS and Social Care Partnership Trust (KMPT) is an adult mental health Trust. Children's mental health services are provided by our partner North East London Foundation NHS Trust (NELFT). They will be better placed to help with this request.

- The total number of children and young people referred to community-based mental health services

Kent and Medway NHS and Social Care Partnership Trust (KMPT) is an adult mental health Trust. Children's mental health services are provided by our partner North East London Foundation NHS Trust (NELFT). They will be better placed to help with this request.

- The number of adults presenting to community-based mental health services receiving help within four weeks from request for service (referral)

For clarity, the wait time starts from when the service receives the patient referral letter. The data presented reflects the time to first assessment for routine referrals within Community Mental Health Teams for Younger and Older Adults (CMHTs and CMHSOPs), regardless of referral route into the Trust i.e. Care Spells* not referrals. (* A Care Spell is a continuous period of care - including assessment for care). It is important to note that as a Trust we do not measure all services against a 4-week Referral To Treatment (RTT) waiting time target. For example, in our Community Mental Health Service for Older People, the memory assessment referrals are measured against a 6-week wait target.

We are proud to be smoke free

Trust Chair – Dr Jackie Craissati
Chief Executive – Helen Greatorex

Time Period	Seen with 4 weeks
2019-01	640
2019-02	653
2019-03	676
2019-04	660
2019-05	570
2019-06	622
2019-07	772
2019-08	750
2019-09	672
2019-10	757
2019-11	710
2019-12	557
2020-01	647
2020-02	719
2020-03	465
2020-04	289
2020-05	285
2020-06	470
2020-07	477
2020-08	369
2020-09	436
2020-10	491
2020-11	578
2020-12	492
2021-01	486
2021-02	642
2021-03	702
2021-04	637
2021-05	671
2021-06	711
2021-07	659
2021-08	547
2021-09	516
2021-10	589
2021-11	669
2021-12	584
2022-01	481
2022-02	654
2022-03	627
2022-04	533
2022-05	613
2022-06	589
2022-07	599
2022-08	601

2022-09	499
2022-10	439
2022-11	520

- The total number of adults referred to community-based mental health services

The data presented reflects all referrals received regardless of urgency and outcome – not all referrals are accepted for assessment or treatment post clinical screening. Therefore this data cannot be used in conjunction with the figures provided in answer to the previous question as they are two separate data sets and will not provide an accurate reflection of performance.

Referral Year	Referral Year Month	Referral Count
2019	2019-01	2301
2019	2019-02	2200
2019	2019-03	2389
2019	2019-04	2066
2019	2019-05	2268
2019	2019-06	2249
2019	2019-07	2620
2019	2019-08	2260
2019	2019-09	2226
2019	2019-10	2536
2019	2019-11	2205
2019	2019-12	1953
2020	2020-01	2448
2020	2020-02	2330
2020	2020-03	2019
2020	2020-04	993
2020	2020-05	1426
2020	2020-06	1885
2020	2020-07	2151
2020	2020-08	1819
2020	2020-09	2030
2020	2020-10	2170
2020	2020-11	1963
2020	2020-12	1815
2021	2021-01	1795
2021	2021-02	1936
2021	2021-03	2422
2021	2021-04	2231
2021	2021-05	2193
2021	2021-06	2485
2021	2021-07	2541

2021	2021-08	2270
2021	2021-09	2326
2021	2021-10	2423
2021	2021-11	2533
2021	2021-12	2265
2022	2022-01	2265
2022	2022-02	2417
2022	2022-03	2661
2022	2022-04	2327
2022	2022-05	2665
2022	2022-06	2519
2022	2022-07	2471
2022	2022-08	2556
2022	2022-09	2519
2022	2022-10	2604
2022	2022-11	2584

I confirm that the information above completes your request under the Freedom of Information Act 2000. I am also pleased to confirm that no charge will be made for this request.

If you have any questions or concerns or are unhappy with the response provided or the service you have received you can write to the Head of Information Governance at the address on top of this letter. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision.

Yours Sincerely

On Behalf of
The Information Governance Department